

# Desert & Delta Ultimate Family Safari

## Terms & Conditions

### Pricing conditions

Packages is subject to availability at time of reservations.

Accommodation sequence may vary according to availability and routing preference.

The following routings can also be utilised for this itinerary:

- Starting in Maun ending in Maun
- Starting in Maun ending in Kasane
- Starting in Kasane ending in Kasane

### Notes for this safari

- The Ultimate Family Safari Packages can be booked for families with a minimum of 3 or more family members travelling together.
- Chobe Game Lodge can be included in all Ultimate Family Safari Packages provided the itinerary starts or ends at Chobe Game Lodge
- We accept families with children 6 years and older. Family rooms, featuring two bedrooms with en-suite bathrooms are available at Camp Moremi, Savute Safari Lodge and Camp Okavango. The rooms within our camps are configured differently so that we can accommodate various family sizes – these will be dealt with and advised at the time of safari enquiry dependant on the family size and will be based on our physical operational capacity at each property. To ensure that we maximise the experience for each family, we will only accommodate one family per camp per day.
- Family rooms in Camp Okavango, Savute Safari Lodge and Camp Moremi can accommodate maximum of 5 people (2 adults/3 children, provided at least 1 child is between the ages of 6 -11 years) Triple rooms can be booked at Leroo La Tau, Xugana Island Lodge and Camp Xakanaxa.
- For families with members older than 12 years, the family rooms can accommodate a maximum of 4 people and an additional room will have to be booked.
- For families travelling with children older than 15 years of age, it is recommended to book inter-leading rooms at Chobe Game Lodge
- Children younger than 16 years will need to share with an adult if a family room or triple room are not booked
- For a safari of this nature, where flexibility is key to the family's needs, private guide, vehicle and activities which are included are essential and will be tailored to your needs on arrival.
- We have planned the activities and the safari experience to ensure that it is fun and educational for every family member. All children between the ages of 6-15 years are given a Safari back pack, which has activity books, check lists and various surprises to keep them busy during certain times of the day. Other adapted in-camp activities for the children and family members also include basket weaving, animal spoor tracking, bird identification and a back-of-house Eco Tour, which are all planned and adapted around your family's needs.
- Rates include all accommodation on a fully inclusive basis; all inter camp charter flights, taxes and park fees are calculated by seasonality. Rates are based on per person sharing for adults, for children 6 - 11 years and children 12 to 16 years.
- Desert & Delta Safaris Ultimate Family Safari Package is flexible and there is the option of booking an 8 night, 6 night or 4 night safari in order to best suit your needs.
- We will address each individual family's requirements at the time of enquiry as the need to match not only the family's specific requirements, but also our physical operational capacity within each property is essential to the success of each safari.
- Single surcharges as per standard Desert and Delta Safaris single supplement conditions apply.
- Desert & Delta Safaris Standard Booking Terms and Conditions apply to all Ultimate Family Safari bookings.

## **Our lodges & accommodation**

Despite the remote locations of our lodges and camps, all the creature comforts that you would expect from a modern hotel are evident. En-suite bathrooms, walk in showers, flush toilets, air conditioning and, where air conditioning is not available, ceiling or stand-up fans. Tea/coffee making facilities are touches in the rooms to make your stay as comfortable as possible. Most of our lodges rely on generator power and 12-volt batteries for lighting at night, except for Chobe Game Lodge which has 24 hour power via the national grid and Camp Okavango which is completely solar powered.

## **Travel between our lodges**

Flying is an integral part of your Botswana safari and is a unique way to experience the area you are visiting from the air. Part of the experience of visiting Desert & Delta Safaris' lodges, is the journey between camps.

We offer a fully integrated private air charter service, operated by our sister company Safari Air. Safari Air operates single engine Grand caravan, Airvan's, Kodiak Quest 100 and Cessna Caravans. Our complement of pilots originate from all over the world including countries such as New Zealand, South Africa, United Kingdom and Botswana. All our pilots hold Botswana Commercial Pilots Licenses together with Commercial Pilots Licenses for their country of origin.

For the Ultimate Family Safari Package, flight transfers will be booked as a "seat on plane" basis. Flight times are arranged according to each day's requirements and to fit in with activities, thus the plane may pick up and drop off other guest's en-route to your destination. Times therefore vary from day to day and will be communicated to you the afternoon before departure.

Flights to Kasane for the Chobe lodges and for Victoria Falls/Livingstone depart early to meet the scheduled road transfers. Therefore early morning activities for guests departing on these flights are curtailed.

Private charters can be arranged, in which case you will be the only guests in the plane and you may specify your departure times. We are happy to quote separately for this.

At the lodges our vehicles are either open Toyota Land Cruisers carrying a maximum of 7 people or Land Rovers carrying a maximum of 9 people. All Land Cruisers have individual bucket seats while the Land Rovers have bench seats.

## **Safari activities**

The activities will be planned around the needs of your family. These could include full day safari with picnic or shortened adventures to allow the children to swim and enjoy the lodge facilities. Each day will be planned with you and your family's needs in consideration.

Each child will be given an activity backpack, which will contain games, activity book and various things to keep them busy. This will ensure that they are occupied during siesta periods or when there are quiet times between safari activities.

## **Guides and Staff**

Desert & Delta Safaris was established in Botswana in 1982 and today we are fortunate to have many long-serving staff in our employ. All of our guides are local Botswana, recruited from nearby villages. As many of

them have grown up in wilderness areas, they have an intimate knowledge of the wildlife and ecology of Botswana. Many of the staff have been with us from trainee level right through to fully qualified guides. John Kata of Camp Okavango is our longest serving guide – he has been with us since the company was established in 1982.

### **Credit cards**

Visa and MasterCard credit cards are accepted in the camps. American Express and Diners cards are however not accepted.

### **Your safety**

Guest safety is of paramount importance at the Desert and Delta Safaris' lodges. Fully trained guides monitor animal activity within the lodge areas and always escort guests to/from their rooms/tents (especially between dusk and dawn).

While on game activities it is essential to listen to the guides who will not only advise you of the wonders of the bush, but of the dangers too.

*Emergency medical evacuation cover included*

*Guests who are highly allergic to bee stings and/or insect bites, who have been advised by their medical practitioners to use an epinephrine autoinjector or epipen, should always ensure that they are carrying their own device with them when they travel. Due to individual dosages required by people requiring extreme treatment, and the risk of over or under dosage, Epinephrine autoinjectors are not stocked or provided within our camp/lodges first aid equipment.*

### **Baggage Restrictions – VERY IMPORTANT!!**

For inter-camp air transfers, space and safety concerns do not allow for excess baggage, so the following should be taken into account:

There is a very strict weight restriction on all light aircraft. The limit is 20kgs (44 lbs) per person that **MUST** be packed into small soft bags (duffel bags). The soft duffel bags make it easy for the luggage to be stowed in the aircraft. Luggage with hard-wheel frames or a rigid base are **NOT** considered soft sided duffel bags and are not flexible enough to fit into the luggage belly pods of our aircraft. Camera and video equipment are included in the 20 kg limit. For safety reasons any excess luggage will be left behind with our representative and forwarded to your point of departure at your expense if necessary, or returned to you if you depart through the same point. You can minimize your clothing needs by finding multiple uses for each item. Keep in mind that there are laundry services at all of the camps and lodges where you will stay.

### **Health precautions**

Immunisation requirements vary from country to country and up-to-date information should be obtained from your local health department. It is the guest's sole responsibility to ensure that they have had all necessary inoculations, immunisations and medications prior to departure.

**Malaria:** Prophylaxis with Lariam, Malarone, or doxycycline is recommended for travel in Botswana. All guests must consult with their own medical doctor or the Centre for Disease Control regarding the use of anti-malarial tablets prior to departure.

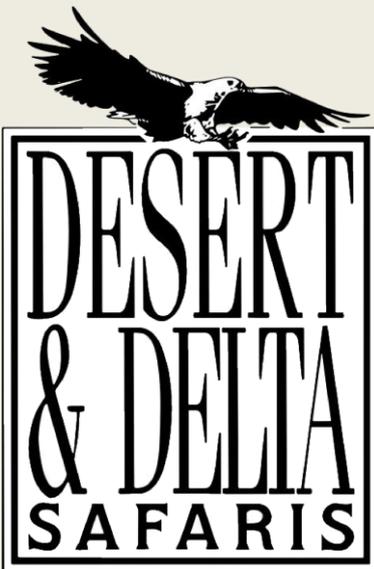
It is the guest's obligation to ensure that he/she is medically fit to participate in travel i.e. for walking activities at Xugana Island, a reasonable level of fitness is required.

## **Requirements for Minors Travelling through all Botswana ports of entry**

Effective from 1st October 2016 minors travelling through the country's borders will be required to produce certified copies Of unabridged birth certificates in addition to their valid passports. In the event that one parent is not travelling with the Child, the other parent's affidavit consenting to such travel should be availed. However an affidavit will not be required if the father's name does not appear on the child's birth certificate.

## **Communications**

Desert & Delta Safaris' lodges do not have telephones as they are situated in very remote areas. However, lodge managers are in daily radio contact with the operations offices in Maun through whom messages can be passed. Satellite phones are in camp for emergency use at an extra charge. Chobe Game Lodge provides Wi-Fi access in the lodge, and all other camps have lodge computers which will allow access to Wi-Fi



### **Reservations office:**

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**To view the video of Desert & Delta Safari's**

<https://vimeo.com/desertanddelta>