

WHAT HAPPENS IF YOU SHOW SYMPTOMS OR TEST POSITIVE FOR COVID-19 WHILE IN OUR LODGES

If a guest tests positive while in camp/on departure after a Polymerase Chain Reaction (PCR) test:

We will ensure guests are safe and isolated. We will liaise with our company doctor/Okavango Air Rescue on any symptoms and if clients symptoms deteriorate we will ensure guests are allocated private health care immediately as per medical evacuation policy (Guests must have medical/travel insurance). Desert & Delta Safaris operations team will work extremely closely with your travel agent and the health officials in ensuring that guests are looked after.

As soon as guests symptoms decrease and they are considered stable we will request authorisation from health officials/Botswana COVID-19 Governmental Task Force to accommodate guests in one of our designated properties until guests are safe to travel home (see below for designated property rates and process).

If guests are not symptomatic, they will be isolated while we liaise with the COVID-19 Task Force and health ministry.

WHAT HAPPENS IF YOU CANNOT BE MOVED TO MAUN OR KASANE IMMEDIATELY?

- Guests staying in one of our lodges awaiting authorisation to be transferred to Kasane or Maun may do so at a discounted rate until approval for departing to our company quarantine properties (only additional nights on existing number of nights on the itinerary will be charged)
- Guests extending in camp due to restriction of travel pertaining to COVID-19 test results will be extended a special stay-in rate of US\$250.00 per person per night full board (exclusive of alcoholic beverages and safari activities)
- Once we receive authorisation guests will be transferred to our designated COVID-19 isolation properties in Kasane (Chobe Game Lodge) or Maun (Sedia Riverside Hotel), depending on clients onward travel plans. Rate is US\$250.00 per person per night full board (exclusive of alcoholic beverages and safari activities). Only additional transfer costs which are burdened by Desert & Delta Safaris will be settled by guests.
- We will continue liaising with the COVID-19 Task Force, health officials and the relevant private testing clinics to assist guests in receiving a negative test to continue with their onward travel plans.

DESERT & DELTA SAFARIS TRAVEL PROTOCOLS

Desert & Delta Safaris has set out stringent COVID-19 protocols for travel in Botswana. A detailed [COVID-19 operations document](#) is available online.



Empowering Botswana Through Tourism

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